

# Improvements to the it'seeze support site

## 1. The search

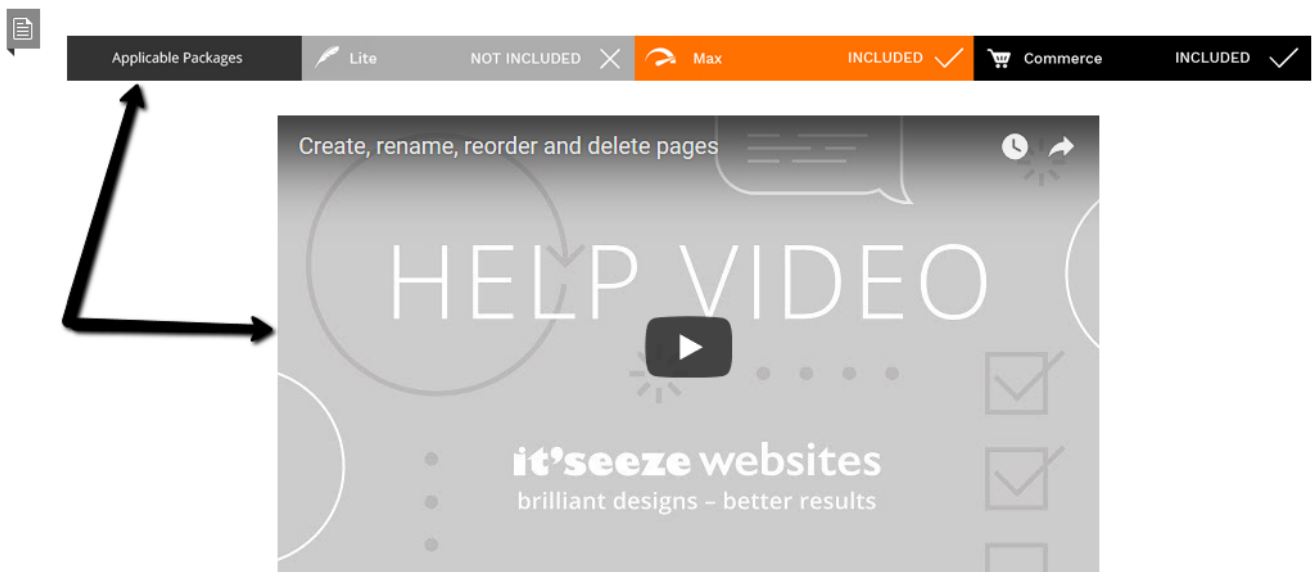
- All pages found on the website are now searchable. Previously pages within the Consultants' Area couldn't be searched.
- The editing and commerce help pages have now been added to the website. Previously this was a link to an external website (<http://editing-help.com>) and therefore not searchable.
- We have reduced the number of PDFs on the site and added the content from these files onto the website.
- The content from the newsletters have also been added to the site.

## 2. The editing and commerce help pages

- We have highlighted at the top of each page which website packages are applicable. This will improve product knowledge and will indicate immediately to a visitor whether the page is relevant or not.
- We have also added the help video to the top of the page. Previously visitors had to navigate to another location to find the help video.

### Adding pages: responsive websites

Modified on: Fri, 22 Sep, 2017 at 11:36 AM



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### 3. It's now possible to quickly share a page to a customer via social media and email.

[Solution home](#) / [Editing help for responsive sites](#) / Navigation: responsive websites

#### Adding pages: responsive websites

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### 4. We're now able to add resources unique to each franchisee to access.

### 5. When sending a new support query from the site, suggested articles will display when typing the query.

### 6. You can also check the status of each of your queries.